

DISCLOSURE LOG



The Disclosure Log details each Freedom of Information (FOI) and Environmental Information (EIR) request we have processed, including when it was received, what it concerned and our response to it.

Request No.	Request Date	Request	Resolution Date	Resolution
FOI/0021	21.03.2022	How many people were on your housing wait list that requested or required accessible housing? (For the period starting 1st January 2020 and ending 28th February 2022.)	17.05.2022	Information supplied in part where held
FOI/0022	21.03.2022	How many people on your wait list are currently in over crowded homes? (For the period starting 1st January 2020 and ending 28th February 2022.)	17.05.2022	Fully withheld due to excessive cost exemption
FOI/0023	21.03.2022	How many people in OHAL houses are currently over-housed or in properties larger than needed? (For the period starting 1st January 2020 and ending 28th February 2022.)	17.05.2022	Information supplied in part where held
FOI/0024	21.03.2022	How many people who require the use of a wheelchair are currently waiting for a property? (For the period starting 1st January 2020 and ending 28th February 2022.)	17.05.2022	Disclosed in full
FOI/0025	21.03.2022	How many children under 5 years old are currently waiting on a property? (For the period starting 1st January 2020 and ending 28th February 2022.)	17.05.2022	Fully withheld due to excessive cost exemption
FOI/0030	17.08.2022	Total number of violent incidents on your staff broken down by job title/category of worker	22.08.2022	Disclosed in full

FOI/0031	17.08.2022	A breakdown of the nature of the violent incident eg, verbal, physical, threatening behaviour	22.08.2022	Disclosed in full
FOI/0032	17.08.2022	How many violent incidents have been reported under RIDDOR Regulations, with a breakdown by job title/category of worker	22.08.2022	Disclosed in full
FOI/0033	04.10.2022	Total number of staff who have resigned/ retired/ retired early over the last 5 years	01.11.2022	Partially withheld
FOI/0034	04.10.2022	Reason for resignation/early retirement	01.11.2022	Partially withheld
FOI/0035	04.10.2022	Costs of advertising /recruitment compared to previous 5 years	01.11.2022	Partially withheld
FOI/0036	28.10.2022	Housing Management system - General	24.11.2022	Information supplied in part where held
FOI/0037	28.10.2022	HM system - Application database server location	24.11.2022	Information supplied in part where held
FOI/0038	28.10.2022	HM system - Applications hosted	24.11.2022	Information supplied in part where held
FOI/0039	28.10.2022	HM systems - other applications linked to main system	24.11.2022	Information supplied in part where held
FOI/0040	28.10.2022	HM systems - Internal staff who support/manage the application	24.11.2022	Information supplied in part where held
FOI/0041	28.10.2022	HM systems - Training	24.11.2022	Information supplied in part where held
FOI/0042	14.02.2023	No of evictions between 06.09.22 to current date	20.02.2023	Disclosed in full
FOI/0043	14.02.2023	No of Notices and decrees served between 06.09.22 to current date	20.02.2023	Disclosed in full
FOI/0044	31.05.2023	Total number of violent incidents on your staff broken down by job title/category of worker	01.06.2023	Disclosed in full

FOI/0045	31.05.2023	A breakdown of the nature of the violent incident eg, verbal, physical, threatening behaviour	01.06.2023	Disclosed in full
FOI/0046	31.05.2023	How many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker	01.06.2023	Disclosed in full
FOI/0047	11.07.2023	How many social housing tenants have been evicted from your properties in Scotland for being in rent arrears between September 6th 2022 and today, July 10th 2023 – over the course of the evictions ban in Scotland.	12.07.2023	Disclosed in full
FOI/0048	11.07.2023	How many social housing tenants have been evicted from your properties for anti-social behaviour or criminal activity between September 6 th 2022 and today, July 10 th 2023 – over the course of the evictions ban in Scotland.	12.07.2023	Disclosed in full
FOI/0049	11.07.2023	How many social housing tenants have been evicted from your properties for any other reason between September 6th 2022 and today, July 10th 2023 – over the course of the evictions ban in Scotland.	12.07.2023	Disclosed in full
FOI/0050	01/09/23	Has RAAC been used/detected in any of your properties? If so, how many properties are affected?	05/09/23	Disclosed in full
FOI/0051	01/09/23	Does the HA intend to carry further inspections on its properties to ascertain how many have RAAC?	05/09/23	Disclosed in full

FOI/0052	01/09/23	Has remedial work been carried out, or is scheduled to be carried out, as a result of RAAC being detected? If so, how many properties are affected?	05/09/23	Disclosed in full
FOI/0053	01/05/24	Total number of violent incidents on your staff broken down by job title/category of worker	17/05/24	Information supplied in part where held
FOI/0054	01/05/24	A breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour	17/05/24	Information supplied in part where held
FOI/0055	01/05/24	How many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker	17/05/24	Information supplied in part where held
FOI/0056	07/05/24	How many social housing tenants in total were evicted from your properties between 6 September 2022 and 31 March 2024, ie over the course of the Cost of Living (Tenant Protection) (Scotland) Act 2022?	09/05/24	Disclosed in full
FOI/0057	07/05/24	How many of these tenants were evicted due to rent arrears?	09/05/24	Disclosed in full
FOI/0058	07/05/24	How many of these tenants were evicted due to anti-social behaviour?	09/05/24	Disclosed in full
FOI/0059	07/05/24	Please disclose all other reasons for which social tenants were evicted during this period?	09/05/24	Disclosed in full
FOI/0060	30/06/24	The total number of pest infestation reports filed by residents of properties managed by the Housing Association over the last five years (2019-2023) Could this be broken down by year?	02/07/24	Disclosed in full

FOI/0061	30/06/24	Types of Pests: As detailed a breakdown of these reports by the type of pests identified.	02/07/24	Disclosed in full
FOI/0062	30/06/24	The total number of properties currently managed by the Housing Association.	02/07/24	Disclosed in full
FOI/0063	27/06/24	Request for information regarding third parties.	17/07/24	Request refused due to Section 40(2) Personal Information of the Freedom of Information Act
FOI/0064	26/08/24	Under occupied tenancies.	17/09/24	Information supplied in part where held.
FOI/0065	26/08/24	Medical decision making process, including staff experience.	17/09/24	Information supplied in part where held.
FOI/0066	04/10/24	The number of residential properties that your authority is currently responsible for.	22/10/24	Disclosed in full.
FOI/0067	04/10/24	The number of these homes which are currently considered unusable or are considered unfit for habitation (or the equivalent term used by your authority) as they do not meet The Tolerable Standard under the Housing (Scotland) Act 1987?	22/10/24	Disclosed in full.
FOI/0068	04/10/24	The number of these homes which currently have tenants living in them?	22/10/24	Disclosed in full.
FOI/0069	23/12/24	The total number of occupants in social housing managed by Orkney Housing Association Ltd.	07/01/25	Disclosed in full.
FOI/0070	23/12/24	The total number of UK nationals who are occupants in social housing managed by Orkney Housing Association Ltd.	07/01/25	Request refused due to Section 17 of the Freedom of Information Act (information not held).

FOI/0071	19/01/25	OHAL accounts – a financial statement for the previous five years.	22/01/25	Request refused due to Section 25 of the Freedom of Information Act (information otherwise accessible).
FOI/0073	27/05/25	The number of reports or complaints received relating to damp and/or mould in tenant properties broken down by year, for each of the last five calendar years.	30/05/25	Disclosed in full.
FOI/0074	09/07/25	Contract information for WAN, LAN, WIFI and Telephony	11/07/25	Partially withheld.
FOI/0075	22/07/25	For the period 1.1.24 to 31.12.24 - total amount paid for electricity supplied to domestic properties that were void during the period, total amount paid for gas supplied to the same category of properties, name of and total amount paid to each gas and electricity supplier used, and current email address and telephone number for void properties.	23/07/25	Partially withheld.
FOI/0077	22/08/25	For the time period 1st April 2024 to 31st March 2025 (or your nearest 12-month period), please provide the following: 1. total number of violent incidents on your staff broken down by job title/category of worker 2. a breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour 3. how many violent incidents have been reported under	28/08/25	Information supplied in part where held.

		RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker		
FOI/0078	26/08/25	Antisocial behaviour evictions for the last ten years.	29/08/25	Disclosed in full.
FOI/0079	17/09/25	The name(s) of any external contractors currently appointed to deliver responsive repairs on behalf of OHA.	07/10/25	Disclosed in full.
FOI/0080	17/09/25	The official name/designation of the Association's in house team that undertakes repairs and maintenance.	07/10/25	Disclosed in full.
FOI/0081	17/09/25	The name and contact details of the contractor(s) currently appointed to provide annual gas servicing and safety checks (CP12) for OHA properties.	07/10/25	Disclosed in full.
FOI/0082	08/10/25	Total expenditure on pest control services, including both in house provision and external/contracted services.	10/10/25	Disclosed in full.
FOI/0083	08/10/25	If any services are contracted out, please provide the supplier name(s) and the contract value(s).	10/10/25	Disclosed in full.
FOI/0084	08/10/25	The number of call outs/treatments by species category.	10/10/25	Disclosed in full.
FOI/0085	08/10/25	For any lethal control commissioned or carried out by the Housing Association, the number of animals killed by species and, where recorded, the method used (eg trapping, poisoning, shooting).	10/10/25	Disclosed in full.

FOI/0086	08/10/25	A copy of any policy, guidance or standard operating procedure relating to the Association's pest control service or contractors.	10/10/25	Disclosed in full.
FOI/0087	18/10/25	Supplier payments/spend data from 2018 to the most recent months.	07/11/25	Does not fall within the scope of the FOI Act 2002 (Designation of Persons as Scottish Public Authorities) Order 2019.
FOI/0088	19/11/25	For the last three years how many social homes are you responsible for?	11/12/25	Disclosed in full.
FOI/0089	19/11/25	For the last three years the number of reports or complaints received for mould, damp and condensation.	11/12/25	Fully withheld due to an exemption(s).
FOI/0090	19/11/25	Provide how these complaints are recorded, eg, damp, mould, condensation, or other general, eg 'disrepair'.	11/12/25	Fully withheld due to an exemption(s).
FOI/0091	19/11/25	Provide, if recorded, the percentage type per property eg, detached, flat, tenement, semi detached etc.	11/12/25	Fully withheld due to an exemption(s).
FOI/0092	19/11/25	For these complaints, what is the average response time (in days) [a] between the initial report and the first visit/inspection and [b] from the first visit/investigation to resolved/job closed.	11/12/25	Fully withheld due to an exemption(s).
FOI/0093	19/11/25	What is your target/service levels for investigation reports of damp and mould.	11/12/25	Disclosed in full.
FOI/0094	19/11/25	What number/percentage of visits are not completed within your target.	11/12/25	Fully withheld due to an exemption(s).
FOI/0095	19/11/25	For closed complaints, what is the primary outcome (if recorded).	11/12/25	Fully withheld due to an exemption(s).
FOI/0096	19/11/25	Do you record repeat complaints.	11/12/25	Disclosed in full.